

Evaluation Criteria for Hajj 2027

01. Licensing Credential

No	Criteria	Marks	✓ or X
1	Company Registration/ Business Registration with Notarial Executed Agreement	05	
2	Hajj License with prior experience in conducting Hajj pilgrimage/ Umrah License with at least 3 years' experience in conducting Umrah pilgrimages	10	
3	Tourism Board Registration/ Valid License	05	
4	Civil Aviation Certificate	05	
5	IATA Registration	05	

02. Organizational Capabilities and Capacities

No	Criteria	Marks	✓ or X
1	Active Management with Office Premises	05	
2	Employment Capacity (At least 3 employees with EPF return proof) – Each 2 marks	06	
3	Guide/Moulavi must possess deep knowledge, particularly in Hajj/Umrah performance and Arabic language, and must have a valid service agreement with the applicant's company.	05	
4	Moulavi must have performed at least 3 Hajj and 3 Umrah, and hold a certificate of attendance from a DMRCA-accredited Hajj guidance training program.	06	

03. Financial Capabilities

No	Criteria	Marks	✓ or X
1	Last year's Tax Return with proof of related tax payment as per return (must be in the name of the Hajj Travel company)	05	
2	Non-movable capital and financial Assets at least worth of Rs.20 million (must be registered in the name of the Hajj Travel company) – Upload valuation report	05	
3	Audited financial statement issued by a certified auditor, with an audit opinion in accordance with Sri Lanka auditing standards (must be in the name of the Hajj Travel company)	05	
4	Crib report of the Chairman or Managing Director of the company	05	

04. Reliabilities

No	Criteria	Marks	✓ or X
1	The company/ proprietor must not have been subject to any decrees or adverse findings by an Inquiry Panel concerning unethical conduct, fraud or misappropriation during the last 5 operational Hajj years. (Must submit an Affidavit). In the event any such findings are identified, marks will be deducted accordingly.	0 or -10	

05. Experience

No	Criteria	Marks	✓ or X
1	One (1) mark shall be awarded for every two (2) Hajj Licenses acquired by the company or proprietor, up to a maximum of 10 marks.	10	

06. Special Facilities

No	Criteria	Marks	✓ or X
1	Past program for Hajj Orientation Training and Contractual Agreement between Pilgrim and Hajj Travel Operator	08	
2	Pilgrims Feedback	10	